ADMN/340/2024-SEZ-KANDLA I/110600/2025



## भारत सरकार / GOVERNMENT OF INDIA

वाणिज्य एवं उद्योग मंत्रालय/ MINISTRY OF COMMERCE & INDUSTRY विकास आयुक्त का कार्यालय/ OFFICE OF THE DEVELOPMENT COMMISSIONER चौथी मंज़िल, "सीविंग ", पोर्ट यूज़र भवन/4<sup>TH</sup> FLOOR, "C" WING, PORT USER'S

अदाणी पोर्ट एवं विशेष आर्थिक क्षेत्र/ ADANI PORT & SPECIAL ECONOMIC ZONE मुंद्रा (कच्छ) - 370421 / MUNDRA (KUTCH)- 370 421

PH NO. 02838-271018, FAX NO. 02838-271023, E-mail: dc.apsez-gj@gov.in

## TRADE NOTICE

Subject: Holding of Weekly 'Jansunvai' for Redressal of Grievances/Complaints of SEZ Unit Holders – regarding.

It is hereby informed to all stakeholders of Adani Ports and Special Economic Zone (APSEZ), as well as all SEZ Units under the jurisdiction of the Development Commissioner, APSEZ, Mundra, that henceforth, the 'Jansunvai' (Public Grievance Redressal Session) shall be conducted every Tuesday in hybrid mode.

- 2. The Development Commissioner, APSEZ, or the Competent officerwill be available in hybrid mode to interact with Trade/Unit holders at 3.30 PM 5.30 PM every Tuesday (Excluding Public Holiday), commencing from November 25, 2025.
- 3. The **Video Conference link** for participation will be made available on the official **APSEZ website** one day before.
- 4. It is further informed that any grievance/complaint raised during Jansunvai shall be treated as closed **only after the issue is satisfactorily resolv**ed, in accordance with the applicable SEZ Rules and procedures.
- 5. All concerned stakeholders are requested to use this platform to resolve their issues.

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This issues with the approval of the Development Commissioner.

(Krishna Kant Mehta) Specified Officer Adani Ports and Special Economic Zone

E-mail: so-mpsez@gov.in

To,

- 1. Officers concerned in APSEZ, Mundra.
- 2. APSEZ Notice Board/website.